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## **ALL ASSOCIATION MEMBERS**

Circular Letter No. 17-1703

## RE: Experience Modification Computer Based Training (CBT) from MWCIA

During the fourth quarter of 2016, MWCIA released a new computer based training (CBT) for <a href="Experience Modification Factors">Experience Modification Factors</a>. This CBT module covers the basics of understanding experience rating all the way to calculating an experience modification factor.

This CBT is geared toward all learning levels. MWCIA's CBT on experience rating factors would be a useful training tool for new staff, for refreshing a current staff member's knowledge, and also serves as an excellent resource to assist insureds in understanding the Experience Rating Plan and their Experience Modification Factor.

We would encourage you and others at your organization to view this CBT by clicking here.

Please let us know if you have any suggestions for future CBT topics or other comments by contacting MWCIA's Member and Customer Service staff at 952-897-1737, option 1, or via email.