



Minnesota Workers' Compensation
Insurers Association, Inc.

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ALL ASSOCIATION MEMBERS

Circular No. 23-1817

**RE: Minnesota Workers' Compensation Insurers Association (MWCIA)
Enhanced Online Chat Feature**

The Minnesota Workers' Compensation Insurers Association (MWCIA) is excited to better serve carriers, agents, and the general public through an expanded chat feature available at www.mwcia.org. The online chat feature offers customers the ability to easily ask a question and receive a prompt response.

The MWCIA deployed the online chat feature, during the third quarter of 2021, to respond to Underwriting inquiries. MWCIA is pleased to announce that we have now expanded our ability to respond to a variety of work comp related inquiries when utilizing the chat feature.

Please direct any questions you may have concerning this item to MWCIA's Underwriting Department at 952-897-1737, Option 1, or email to underwriting@mwcia.org.