

MWCIA QUARTERLY

The Official Quarterly Newsletter of
The Minnesota Workers' Compensation Insurers Association.

MWCIA News is a periodic publication of the Minnesota Workers' Compensation Insurers Association as a service to its members and the workers' compensation industry. Please direct any questions, comments or suggestions for articles you may have concerning this publication to: newsletter@mwcia.org



PARTNERING FOR ACCURACY, EFFICIENCY, AND SERVICE

Jennifer Wolf - President MWCIA

At MWCIA, our mission remains unwavering: strengthen data quality, enhance service delivery, and support our stakeholders at every turn. As we reach the midpoint of 2025, we're making meaningful strides toward these objectives while maintaining our commitment to continuous improvement.

We've launched monthly policy and unit statistical data quality reports—a cornerstone initiative designed to ensure consistency and foster greater responsiveness to our members' evolving needs. These reports represent our proactive approach to identifying patterns, addressing discrepancies, and maintaining the high standards our industry demands. Educational outreach continues to drive our community engagement efforts. We're excited to partner with the Workers' Compensation Reinsurance Association (WCRA) to host the upcoming WC Forum. Mark your calendars for October 14, 2025—this event promises to deliver valuable education, industry insights, and unparalleled networking opportunities within Minnesota's workers' compensation community.

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PARTNERING FOR ACCURACY, EFFICIENCY, AND SERVICE

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While we celebrate these achievements, we recognize significant opportunities ahead. Our focus areas include enhancing accurate reporting capabilities, developing sophisticated professional tools for our team, and deepening engagement throughout our stakeholder community. These investments reflect our strategic vision: building robust processes, empowering our people, and leveraging advanced platforms that enable timely, accurate interactions across the industry.

The path forward is clear, and our dedication to serving you remains our highest priority. Together, we're not just improving systems—we're strengthening the foundation of workers' compensation in Minnesota.



ARROW TOOL SPOTLIGHT

Actuarial Department

Resource Spotlight ARROW: Analytical Report Resource on the Web

ARROW is designed to offer easy access to valuable workers' compensation data. By using ARROW, users create custom data pulls according to their needs for statewide (public) or carrier-specific (login required) information. To help users fully harness the power of this tool, the MWCIA offers several resources: user guide, reference guide, data dictionary, and online training.

What is ARROW? ARROW is the Analytical Report Resource on the Web.

Key features of ARROW include:

- Summarized Class Experience: Users can view data for class(es) or industry group(s) for desired policy year and reports. Further, data can be viewed on a zip code, regional, or statewide basis. Information can further be parsed by premium ranges.

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ARROW TOOL SPOTLIGHT *Continued from Page 2*

Actuarial Department

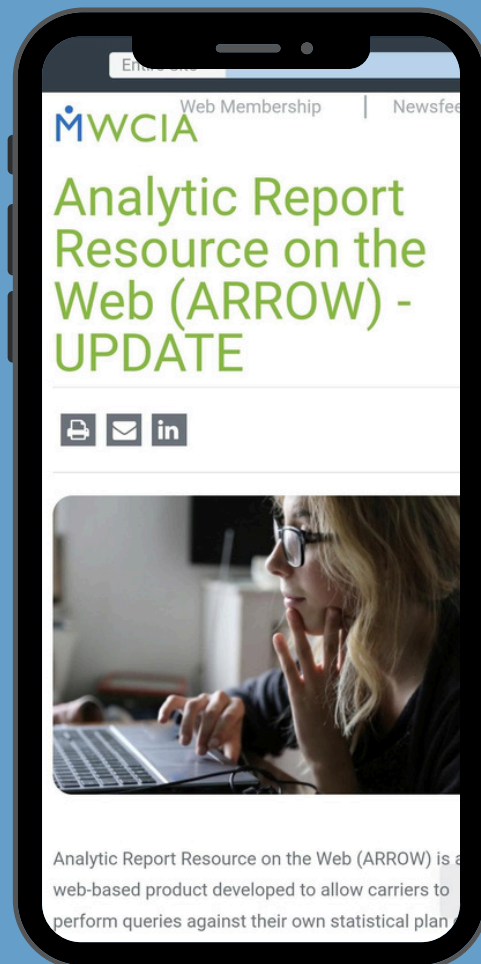
- Custom Historical Triangles: Users can view data for class(es) or industry group(s) for desired injury type(s), part(s), nature(s), cause(s) by claim status(es). Further, data can be viewed on a zip code, regional, or statewide basis. Information can further be parsed by premium ranges.
- Average Experience Mod: View average experience mods by rating year, governing class code(s) or industry group(s). Further, data can be viewed on a zip code, regional, or statewide basis. Information can further be parsed by expected loss ranges.

Why Use ARROW?

- See how loss development compares between industry groups
- View claim closure patterns for different parts of body injured
- Compare losses across regions in Minnesota
- Research workers' compensation class code experience
- Learn about the workers' compensation industry

Check it out!

Tell us how you use ARROW and let us know what feedback you have by emailing actuarial@mwcia.org. Stay tuned to learn about more tools MWCIA has to offer in our next Resource Spotlight!



AUDITORS CORNER

MWCIA Auditor

The Minnesota Insurance Auditors Association (MIAA) just wrapped up its 2024-2025 session. In our last meeting, we discussed creating a virtual toolkit to share with our members. This toolkit would compile resources for auditors to reference when a question or issue arises. As our industry is going through a retirement cycle and welcoming new auditors, this could be an invaluable tool for them and seasoned auditors.

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MWCIA.org

AUDITORS CORNER *Continued from Page 3*

MWCIA Auditor

So, we are asking for your help! If you have come across a website or tool that helps you with your audits, please share it with us! These resources could be work comp or GL GL-related, or even neighboring states' resources would be great for our MIAA auditors. Some examples include:

- The MWCIA website. Both the Class Search tool and the MN Basic Manual
- The DLI website for online verification of registered contractors
- HUD.gov to help determine housing value

If you have a resource that is helpful and you want to share, please email it to me at terra.jordahl@mwcia.org, so that I can add it to our toolkit and share it with our members.

Our next session will begin in September. Please consider joining us to discuss industry topics and events. All meetings start at 11:30 am CT. Meetings for the 2025-2026 session will be held in person at the MWCIA's office, along with a virtual option for the following dates:

- Monday September 22nd, 2025,
- Monday November 17th, 2025,
- Monday February 23rd, 2026, and
- Monday May 18th, 2026.

If you have any questions about membership or joining the MIAA, you can reach out to me at the email address above.

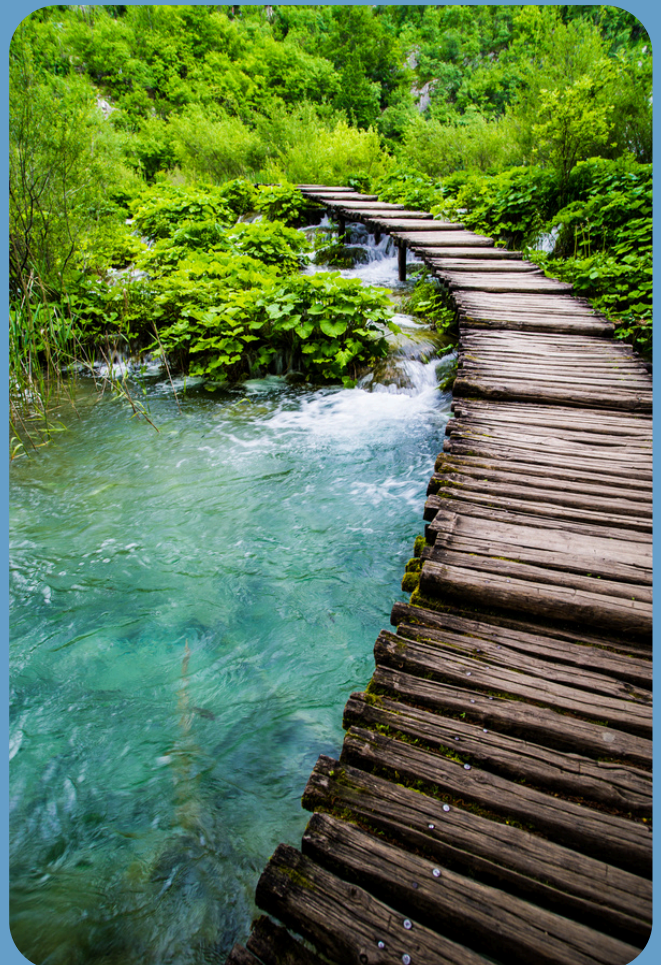
CONGRATULATIONS DON!

Newsletter Editor

Our colleague and friend, Don Peterson, retired at the beginning of June 2025. Don started his career in the insurance industry by working for various carriers, bringing a wealth of knowledge to MWCIA from those experiences.

During his time with MWCIA, Don played a crucial role in developing many of the programs and data systems that our carriers and state regulators rely on. While you may not have known Don personally, I assure you that he positively impacted your job if you are a member of the workers' compensation community.

We will greatly miss Don and his contributions to our work family, but we wish him nothing but enjoyment, relaxation, and the beginning of a beautiful new journey.



ENGAGING COMMUNITIES THROUGH SERVICE AND JOY: A CELEBRATION OF GIVING BACK

Newsletter Editor

On April 16th, the MWCIA Staff all took part in a celebration of giving back for Bridging. We took part in Bridging's "Kitchen Pack Project" and not only had a great time shopping for the items to go in the packs, but also putting them together. It was an event filled with laughter, stories of our first homes or apartments, and lots of fun. We hope these pictures help bring some of that fun to you!

